

Summary

On 11/22/22, ESO released a hotfix to the Insights BI platform resolving a problem in which date aggregations were displaying incorrectly. We apologize for the inconvenience.

Detailed Description

When displaying date values in Insights Dashboards, aggregated date values were showing with the aggregated date unit (year, quarter, month, day, etc.) decremented by one. Customers located in the Eastern Time Zone were unaffected by this bug. The result of this behavior is that customers thought they were missing data or were otherwise observing strange or unexpected patterns in data. Some examples of this behavior are illustrated below.

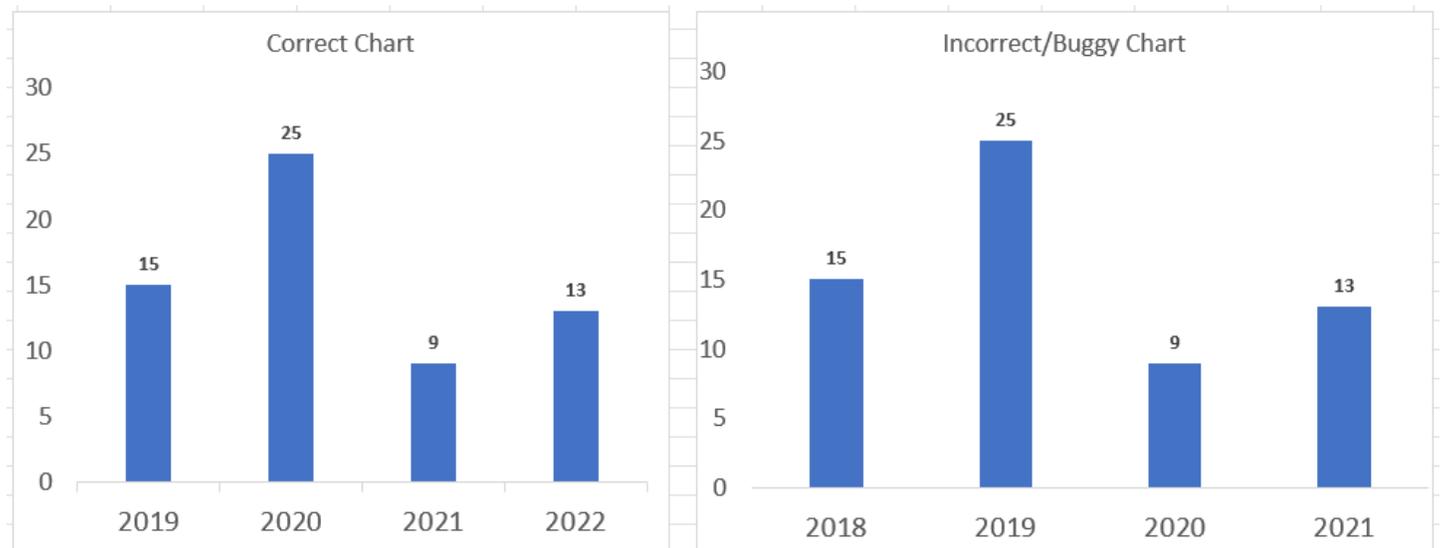
Example #1

Actual Date Value: 11/20/2022

Correct Value When Aggregated by			
Year	Quarter	Month	Day
2022	Q4-2022	11	20

Buggy Value When Aggregated by			
Year	Quarter	Month	Day
2021	Q3-2022	10/2022	19

Example #2



Note that the incorrect chart on the right has the same series values, but the years are all decremented by one.