

ESO Insights External Release Notes – 8/30/23

This week, ESO has released several important updates to the Insights platform.

Core Insights App

1. Customers of Properties & Inspections with the Insights Data Exporter will now see “Properties & Inspections” as an available data source. All features of the Data Exporter are available with this data source.
2. Previously, the Insights Data Dictionary was not visible for customers who had only Insights for Fire Incidents (and not Insights for EHR). This was a bug that has been fixed and now customers who have only Insights for Fire Incidents will see only the Data Dictionary for that data source. Likewise, customers who have only Insights for EHR will see only the Data Dictionary for that data source. Finally: customers who have both Insights for EHR and Insights for Fire Incidents will see *both* Data Dictionaries.

Insights for State Repo

1. A bug with State Submission warning messages was corrected. An incorrect set of warning messages was being displayed in Insights for certain types of submission messages.