

## External Release Notes – Insights for Fire Incidents (7/31/23)

Last week, the Insights team released several enhancements to the “Fire Incidents” data model, as well as an enhancements to the ESO Global Dashboards. These changes are detailed below.

### **Fire Incidents Data Model:**

The following enhancements are meant to make it easier to more accurately count items relates to Personnel, Casualties, and Patients.

Type of Change	Table	Column	Description
Enhancement	Unit Personnel	UnitPersonnelID	A unique system identifier for each personnel on a unit.
	Civilian Casualty	CivilianCasualtyID	A unique system identifier for each civilian casualty related to a Fire Incident.
	EMS Patient	EMSPATIENTID	A unique system identifier for each EMS patient associated to a Fire Incident.
No Change	Fire Service Casualty	FireCasualtyID	A unique system identifier for each fire service casualty associated with a Fire Incident. This column had previously been added but is being notated here to paint a fuller picture of unique identifiers available to Insights users.

### **Fire Incidents Global Dashboards:**

We have updated one existing Global Dashboard, and have added a net new Global Dashboard.

Type of Change	Dashboard Name	Description
Net New Dashboard	“Station Report”	This Insights Dashboard was built as a one-for-one replacement of the “Station Report” in Analytics. We recommend immediately switching to using Insights for this report in order to benefit from the flexibility and performance that Insights brings to your agency.
Enhancement	“Fire Incident Types”	Three new record count widgets have been added to the top of the Dashboard: 1) “Count of Fire Calls” 2) “Count of EMS Calls” 3) “Count of all Other Calls”  This Dashboard has been available in Insights for many months, but we have enhanced it so that it is now a one-for-one replacement of the “Total Record Volume By Incident Type” report in Analytics. We recommend immediately switching to using Insights for this report in order to benefit from the flexibility and performance that Insights brings to your agency.