

## ESO Insights External Release Notes – 6/7/23

### Introduction

This week, the Insights team released a number of enhancements to the CAD and Fire Incidents data models.

<b>Data Model: CAD EMS - Reconciliation</b>		
<b>Table</b>	<b>Column</b>	<b>Details</b>
CAD EMS - Reconciliation	CAD Scene Address	Address of the incident scene, as-recorded by your agency's CAD system.
	CAD Scene City	City of the incident scene, as-record by your agency's CAD system

<b>Data Model: Fire Incidents</b>		
<b>Table</b>	<b>Column</b>	<b>Details</b>
Basic	Total Time PSAP Received to Last Unit Cleared	This is a calculation, in quantity of seconds, resulting from: <b>Last Unit Cleared - PSAP Received</b>
	Total Time Dispatch Notified to Last Unit Cleared	This is a calculation, in quantity of seconds, resulting from: <b>Last Unit Cleared - Dispatch Notified</b>
	Total Time Alarm to Last Unit Cleared	This is a calculation, in quantity of seconds, resulting from: <b>Last Unit Cleared - Alarm</b>

While we have a previously created column for "Total Incident Time", which would take the earliest available among PSAP, Dispatch Notified, or Alarm, these three calculations help agencies be more specific about which starting time they'd like to use for their metrics.